



Security Industry Authority

www.the-sia.org.uk

Vehicle Immobilising

An SIA licence is required if you undertake the licensable activities of a vehicle immobiliser.



In addition to holding a valid SIA licence, vehicle immobilisers must observe the following requirements:

1. A vehicle must not be clamped / blocked / towed if:
 - o a valid disabled badge is displayed on the vehicle.
 - o it is a marked emergency service vehicle which is in use as such.
2. Any licence holder who collects a release fee must provide a receipt, which must include the following:
 - o the location where the vehicle was clamped or towed.
 - o their own name and signature
 - o their licence number.
 - o the date.

Reporting Vehicle Immobilisers

We welcome any information relating to vehicle immobilisers operating without a licence or in breach of the licensing conditions.

Please note that we cannot provide feedback on any actions we may take as a result of the information you provide. **Please also note that we are unable to pursue cases on behalf of specific individuals.**

There are some areas of vehicle immobiliser operations that we do not regulate:

- We do not regulate vehicle immobilising on public roads
- **We do not regulate the size of the release fee**
- We do not regulate the time taken to release a vehicle
- We do not regulate the adequacy of signage around the site warning that vehicles may be immobilised

If you were parked on a public road you may wish to contact your local council.

If you feel that you have been treated unfairly you should take this up with the vehicle immobiliser concerned or their employer. If this is not possible or you remain dissatisfied you may wish to consider engaging the services of a solicitor and taking civil legal action. Your local Citizens Advice Bureau or Trading Standards office may be able to offer advice on this.

If a vehicle immobiliser uses threatening behaviour or intimidation they may be committing a criminal offence and we would recommend that you report such instances to the police.

Vehicle immobilising is a legitimate business. If you park on private land without permission you are running the risk of your car being legally clamped, blocked in or towed away.